

Self Service Password Reset 4.7 Patch Update 3 Release Notes

February 2025

Self Service Password Reset 4.7 Patch Update 3 includes an enhancement and resolves security vulnerabilities and a previous issue.

The documentation for this product is available on the NetIQ website in HTML and PDF formats. If you have suggestions for documentation improvements, click the comment icon on any page in the HTML version of the documentation posted at the [Self Service Password Reset Documentation \(https://www.netiq.com/documentation/self-service-password-reset/\)](https://www.netiq.com/documentation/self-service-password-reset/) website.

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Security Improvement

Self Service Password Reset 4.7 Patch Update 3 has upgraded the Apache Tomcat version to 9.0.98 to address the [CVE-2024-56337 \(https://nvd.nist.gov/vuln/detail/CVE-2024-56337\)](https://nvd.nist.gov/vuln/detail/CVE-2024-56337) vulnerability.

Resolved Issue

Component	Description
Appliance Portal	When an administration logged in to the Self Service Password Reset appliance portal (9443) and clicked either Administrative Passwords or Network tab, following error was displayed and the page was not rendered: HTTP Error 500
Appliance Portal	After upgrading to Self Service Password Reset 4.7, the appliance reboot operation fails during the Online update.
Appliance Portal	While upgrading Self Service Password Reset 4.6 to 4.7, the product version does not appear on the appliance administration console. For more information, see Unable to Upgrade Self Service Password Reset 4.6 to 4.7 .

Upgrade

To upgrade Self Service Password Reset, see [Upgrading or Migrating Self Service Password Reset](#) in the [Self Service Password Reset 4.7 Installation Guide](#).

Self Service Password Reset Appliance Upgrade Considerations

You cannot directly upgrade the appliance from version 4.5 or earlier to version 4.7. You must first upgrade to version 4.6, which must occur via the appliance administration console (:9443). The suggested upgrade order from version 4.5 to version 4.6 is as follows:

- ♦ Upgrade SSPR 4.6.0 to its respective latest patch using Online Upgrade option.
- ♦ Upgrade SSPR 4.6 latest patch to SSPR 4.7 using Product Upgrade option.
- ♦ Reboot the appliance based on the prompt.

Self Service Password Reset WAR File Upgrade Considerations

Before upgrading your Self Service Password Reset WAR file to 4.7, ensure that the environment complies with the new Java and Tomcat requirements. For more information, see [Deployment Requirements for Self Service Password Reset WAR File on Linux](#).

Contact Information

For specific product issues, contact Open Text Support at [opentext support \(https://www.microfocus.com/en-us/support\)](https://www.microfocus.com/en-us/support).

Additional technical information or advice is available from several sources:

- ♦ Product documentation, Knowledge Base articles, and videos: [opentext support \(https://www.microfocus.com/en-us/support\)](https://www.microfocus.com/en-us/support)
- ♦ The Open Text Community pages: <https://community.opentext.com/> (<https://community.opentext.com/>)

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