

NetIQ Self Service Password Reset 4.6 Release Notes

July 2022

NetIQ Self Service Password Reset 4.6 includes several enhancements and software fixes.

The enhancement is made in direct response to suggestions from our customers. We thank you for your time and valuable input. We hope you continue to help us ensure our products meet all your needs. You can post feedback in the [NetIQ Self Service Password Reset forum](#) on Micro Focus Forums, our online community that also includes product information, blogs, and links to helpful resources.

The documentation for this product is available on the NetIQ website in HTML and PDF formats. If you have suggestions for documentation improvements, click **comment on this topic** at the bottom of any page in the HTML version of the documentation posted on the [NetIQ Self Service Password Reset Documentation \(https://www.netiq.com/documentation/self-service-password-reset/\)](https://www.netiq.com/documentation/self-service-password-reset/) page. To download this product, see the [NetIQ Downloads \(https://dl.netiq.com/index.jsp\)](https://dl.netiq.com/index.jsp) website.

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What is New

This release includes the following enhancements:

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- ♦ “New API for Forgotten Password” on page 2
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New Options to Send Password Expiry Notifications

In this release, Self Service Password Reset added the following options for sending password expiry notifications:

- ♦ Email
- ♦ SMS
- ♦ Both Email/SMS

New API for Forgotten Password

In this release, Self-Service Password Reset introduces a new API to implement a Forgotten Password module.

The following Forgotten Password API configuration will be supported to the settings listed below:

Modules > Public > Forgotten Password > Profiles > default > Definition

- ♦ [Verification Method](#)
- ♦ [Token Send Method](#)
- ♦ [Forgotten Password Recovery Mode](#)
- ♦ [Required LDAP Attribute \(New Form Filed\)](#)

Verification Method

Supports the following verification methods:

- ♦ LDAP Attributes
- ♦ Challenge/Response Answers
- ♦ SMS/Email Token Verification
- ♦ OTP (Mobile Device) Verification

Token Send Method

Supports the following methods for sending the token code or a new password to a user:

- ♦ Email-Send to the Email address
- ♦ SMS- Send via SMS
- ♦ If both SMS and email address are available, the user decides

Forgotten Password Recovery Mode

Supports only below recovery mode:

- ♦ Allow user to set password

Required LDAP Attribute (New Form Filed)

The user can add the required LDAP attributes for forgotten password authentication.

Upgraded Appliance Operating System

In this release, the SSPR appliance base operating system has been updated to SUSE Linux Enterprise Server 12 Service Pack 5.

Extended Support

This release extends the support for the following versions in addition to the existing versions:

- ♦ Red Hat Enterprise Linux 8.5
- ♦ Red Hat Enterprise Linux 8.6
- ♦ SUSE Linux Enterprise Server 12 Service Pack 5
- ♦ Windows Server 2022
- ♦ Microsoft Active Directory 2022
- ♦ Vmware ESX 7.0
- ♦ Hyper-V version 10

For more information, see [Installing Self Service Password Reset](#).

Upgraded Dojo Libraries

Now, Dojo libraries distributed with Self-Service Password Reset have been updated to version 1.17.2.

Resolved Issues

This release includes the following software fixes:

Component	Description
Administration Page	After enabling Daily Summary Alert , Self-Service Password Reset does not send summary emails at midnight. Instead, the Self Service Password Reset sends the summary every 24 hours following a restart of the appliance.
Administration Page	When an administrator tries to remove a flag from the locales, a broken flag icon is displayed.
Helpdesk Page	Helpdesk Search Filter does not work, since it is not doing the variable substitution in Advanced Search.
CAF Portal	The following error message is displayed when an administrator attempts to upgrade via the CAF portal: System management is locked by the application with pid 2692(/usr/bin/zypper) resulting in blocking the upgrade

Component	Description
Forgotten Password	The Set new password after User unlock was not working when SSPR Forgotten Password was configured to support User unlock if the account is locked in Active Directory. Now, it is fixed to perform the following: ♦ Unlock Password ♦ Set Password

Known Issue

This release includes the following known issue:

The Vsphere Appliance Deployment Screen Appeared Blank

Issue: After configuring Network settings during the deployment of an Appliance on Vsphere, a blank screen appears.

Workaround: Perform the following steps to resolve the issue:

- 1 Wait for the Appliance Management Console to be available.
- 2 In a web browser, specify the DNS name or the IP address for the appliance with the port number 9443.
For example, `https://10.10.10.1:9443` or `https://mycompany.example.com:9443`
- 3 Specify the administrative user name and password for the appliance, then click **Sign in**.
- 4 Click **Reboot** to restart the appliance.

Upgrade

You cannot directly upgrade the appliance from version 4.4 or earlier to version 4.6. You must first upgrade to version 4.5, which must occur via the appliance administration console (:9443). The suggested upgrade order from version 4.4 to version 4.5 is as follows:

- ♦ Upgrade SSPR 4.4 to its respective latest patch using Online Upgrade option in the appliance management console.
- ♦ Upgrade SSPR 4.4 latest patch to SSPR 4.5.0 using Product Upgrade option.
- ♦ Upgrade SSPR 4.5.0 to its respective latest patch using Online Upgrade option.
- ♦ Upgrade SSPR 4.5 latest patch to SSPR 4.6 using Product Upgrade option.
- ♦ Reboot the appliance based on the prompt.

Contact Information

For specific product issues, contact Micro Focus Support at <https://www.microfocus.com/support-and-services/>.

Additional technical information or advice is available from several sources:

- ♦ Product documentation, Knowledge Base articles, and videos: <https://www.microfocus.com/support-and-services/>
- ♦ The Micro Focus Community pages: <https://www.microfocus.com/communities/>

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