

NetIQ Self Service Password Reset 4.5 Patch Update 4 Release Notes

May 2021

NetIQ Self Service Password Reset 4.5 Patch Update 4 resolves several previous issues.

Many of these improvements were made in direct response to suggestions from our customers. We thank you for your time and valuable input. We hope you continue to help us ensure our products meet all your needs. You can post feedback in the [NetIQ Self Service Password Reset forum \(https://forums.novell.com/forumdisplay.php/1343-Self-Service-Password-Reset\)](https://forums.novell.com/forumdisplay.php/1343-Self-Service-Password-Reset) on Micro Focus Forums, our online community that also includes product information, blogs, and links to helpful resources.

The documentation for this product is available on the NetIQ website in HTML and PDF formats. If you have suggestions for documentation improvements, click **comment on this topic** at the bottom of any page in the HTML version of the documentation posted at the [NetIQ Self Service Password Reset Documentation \(https://www.netiq.com/documentation/self-service-password-reset/\)](https://www.netiq.com/documentation/self-service-password-reset/) page. To download this product, see the [NetIQ Downloads \(https://dl.netiq.com/index.jsp\)](https://dl.netiq.com/index.jsp) website.

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Enhancements

Self Service Password Reset 4.5 Patch Update 4 includes the following Enhancement:

Enhancement	Description
Allows to Customize HTTP Content Security Policy Header	This release enables the administrator to update the HTTP Content Security Policy (CSP) header with a more restricted policy. For more information, see Configuring Web Security in the <i>Self Service Password Reset 4.5 Administration Guide</i>.
Supports ForgeRock Integration	In this release, Self Service Password Reset supports Forgerock Identity Access integration.

Software Fixes

NetIQ Self Service Password Reset 4.5 Patch Update 4 includes the following software fixes:

Component	Description
Administration Page	The Maximum Consecutive Characters policy in Policies does not work. The administrator needs to specify a greater value than the required sequence number. For example, to specify abcd or 1234 sequence in a password, the administrator needs to specify 5 instead of 4 to allow the sequence in the password.
Home Page	The My Data section in the Account Information module displays null if the attributes in eDirectory are not available. Now, My Data is blank if the attributes in eDirectory are not available.
Home Page	Pre-condition: The Enable Bogus User Policy in the Forgotten Password module has been enabled. When a user tries to set up security question, the following issues are noticed: ♦ A line that separates the security question and answer field is not displayed. ♦ If the user specifies incorrect responses, instead of a generic message, a detailed message is displayed. ♦ The security questions are not displayed in bold. ♦ Instead of dynamic questions, the same questions are displayed all the time. ♦ The Check Answers button is enabled even before the user specifies the answers to all the security questions. ♦ Specified responses are not masked.

Component	Description
Home Page	Pre- condition: The user information is available in the eDirectory. When a user tries to view the Password Expiration Time in My Accounts, it shows n/a.
Home Page	Pre-condition: The Home page has been localized to Portuguese (Brazil). When a user tries to update the security questions and answers, all the specified answers are cleared when the user clicks Save Answers.
Home Page	Pre-condition: The Home page has been localized to a language that is written in the right-to-left direction, such as Hebrew. When the user opens the security questions and answers, the arrow icon, located beside the answers, does not point toward the answer fields.
Home Page	When an administrator configures the Profile Display Name in New User Profile, the updated name is not reflected in the New User Registration page, and it shows Null.

System Requirements

This release includes support for the following operating systems:

- ♦ **Appliance:** You can deploy the Self Service Password Reset appliance in the following virtual systems:
 - ♦ Hyper-V version 4.0
 - ♦ VMware ESX 6.5 or later
- ♦ **Windows .msi File:** You can deploy the Self Service Password Reset .msi file on the following platforms:
 - ♦ Windows Server 2012
 - ♦ Windows Server 2016
 - ♦ Windows Server 2019
 - ♦ Amazon Web Services EC2 Windows 2016
 - ♦ Microsoft Azure Marketplace Windows 2016
- ♦ **WAR File:** You can deploy the Self Service Password Reset WAR file on the following platforms:
 - ♦ Red Hat Enterprise Linux Server 7.4 or later (64-bit)
 - ♦ Red Hat Enterprise Linux Server 8.1
 - ♦ SUSE Linux Enterprise Server
 - ♦ 12 SP3, 12 SP4, and 12 SP5 (64-bit)
 - ♦ 11 SP4 or later (64-bit)

- ♦ Amazon Web Services EC2 SUSE Linux Enterprise Server 12 SP3
 - ♦ Red Hat Enterprise Linux 7.4
 - ♦ SUSE Linux Enterprise Server 12 SP3
- ♦ Microsoft Azure Marketplace
 - ♦ Red Hat Enterprise Linux 7.4
 - ♦ SUSE Enterprise Server 12 SP3

For more information about system requirements, supported operating systems, and browsers, see “[Deployment Requirements of Self Service Password Reset](#)” in the *Self Service Password Reset 4.5 Installation Guide*.

Installing or Upgrading Self Service Password Reset

To install Self Service Password Reset, see [Installing Self Service Password Reset](#) and [Upgrading or Migrating Self Service Password Reset](#) in the *Self Service Password Reset 4.5 Installation Guide*.

To upgrade to Self Service Password Reset 4.5 Patch Update 4, you need to be on one of the following versions:

- ♦ Self Service Password Reset 4.5 Patch Update 3
- ♦ Self Service Password Reset 4.5 Patch Update 2
- ♦ Self Service Password Reset 4.5 Patch Update 1
- ♦ Self Service Password Reset 4.5

For more information to upgrade to Self Service Password Reset 4.5 Patch Update 4 from Self Service Password Reset 4.4.x or before, see [Automatically Upgrading Self Service Password Reset](#).

Verifying the Installation

- 1 Log in to the Self Service Password Reset administration console as an administrator.
- 2 In the toolbar, click your name, and then click **Administration**.
- 3 Click the **About** tab and then verify that **SSPR Version** is the latest one.

Contact Information

Our goal is to provide documentation that meets your needs. If you have suggestions for improvements, please email Documentation-Feedback@netiq.com (<mailto:Documentation-Feedback@netiq.com>). We value your input and look forward to hearing from you.

For detailed contact information, see the [Support Contact Information website](http://www.netiq.com/support/process.asp#phone) (<http://www.netiq.com/support/process.asp#phone>).

For general corporate and product information, see the [NetIQ Corporate website](http://www.netiq.com/) (<http://www.netiq.com/>).

For interactive conversations with your peers and NetIQ experts, become an active member of our [community](https://www.netiq.com/communities/) (<https://www.netiq.com/communities/>). The NetIQ online community provides product information, useful links to helpful resources, blogs, and social media channels.

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