

NetIQ Self Service Password Reset 4.4 Patch Update 4 Release Notes

October 2019



This patch update resolves specific previous issues. This document outlines why you should install this patch update.

Many of these improvements were made in direct response to suggestions from our customers. We thank you for your time and valuable input. We hope you continue to help us ensure that our products meet all your needs. You can post feedback in the [NetIQ Self Service Password Reset forum \(https://forums.novell.com/forumdisplay.php/1343-Self-Service-Password-Reset\)](https://forums.novell.com/forumdisplay.php/1343-Self-Service-Password-Reset) on Micro Focus Forums, our online community that also includes product information, blogs, and links to helpful resources.

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1 What's New?

The section outlines the security and software fixes in this release:

- ♦ [Section 1.1, "Security Improvements," on page 1](#)
- ♦ [Section 1.2, "Software Fixes," on page 1](#)

1.1 Security Improvements

This patch resolves the invalid certificate validation issue and addresses the potential man-in-the-middle attack vulnerability. For more information, see [CVE-2019-11674 \(https://cve.mitre.org/cgi-bin/cvename.cgi?name=CVE-2019-11674\)](https://cve.mitre.org/cgi-bin/cvename.cgi?name=CVE-2019-11674).

We would also like to offer special thanks to Octav Opaschi, Detack GmbH for responsible disclosure of this issue.

1.2 Software Fixes

NetIQ Self Service Password Reset includes the following software fixes for this release:

- ♦ [Section 1.2.1, "The Change Password Screen Displays an Error When Users Change Their Passwords," on page 2](#)
- ♦ [Section 1.2.2, "The Confirm Profile Data Screen Displays Hidden Fields," on page 2](#)

1.2.1 The Change Password Screen Displays an Error When Users Change Their Passwords

This patch resolves the issue where an error message New password has too many non-letter characters is displayed on the **Change Password** screen when users change their passwords. This message displays if the password contains numeric or special characters according to the defined policy. (*Bug 1126153*)

1.2.2 The Confirm Profile Data Screen Displays Hidden Fields

This patch resolves the issue where after updating the profile details if a user clicks **Update**, the **Confirm Profile Data** screen displays hidden fields that are not relevant. Now, the **Confirm Profile Data** screen displays the user-specified profile details in read-only fields for confirmation. (*Bug 1140398*)

2 System Requirements

NetIQ Self Service Password Reset includes support for the following operating system versions:

- ♦ **Appliance:** You can deploy the Self Service Password Reset appliance in the following virtual systems:
 - ♦ Hyper-V version 2016 (version 10 with the latest patches)
 - ♦ VMware ESX 6.5 or later
- ♦ **Windows .msi File:** You can deploy the Self Service Password Reset .msi file on the following platforms:
 - ♦ Windows Server 2016
 - ♦ Windows Server 2012
 - ♦ Microsoft Azure Marketplace Windows 2016
- ♦ **WAR File:** You can deploy the Self Service Password Reset WAR file on the following platforms:
 - ♦ Red Hat Enterprise Linux Server 7.4 or later (64-bit)
 - ♦ SUSE Linux Enterprise Server or later (64-bit)
 - ♦ 12 SP 3
 - ♦ 11 SP 4
 - ♦ Amazon Web Service EC2 SUSE Linux Enterprise Server 12 SP 3
 - ♦ Red Hat Enterprise Linux 7.4
 - ♦ SUSE Linux Enterprise Server 12 SP 3

For detailed information about system requirements, supported operating systems, and browsers, see “[Deployment Requirements of Self Service Password Reset](#)” in the *Self Service Password Reset 4.4 Administration Guide*.

3 Installing or Upgrading NetIQ Self Service Password Reset

To install Self Service Password Reset, see “[Installing Self Service Password Reset](#)” in the *Self Service Password Reset 4.4 Installation Guide*.

To upgrade your current deployment of Self Service Password Reset to this version, see “[Upgrading or Migrating Self Service Password Reset](#)” in the *Self Service Password Reset 4.4 Installation Guide*.

4 Verifying the Installation

Perform the following steps to verify that the installation was successful:

- 1 Log in to the Self Service Password Reset administration console as an administrator.
- 2 In the toolbar, click your name and then click **Administration**.
- 3 Click the **About** tab and then verify that the **SSPR Version** is v4.4.0.4 b387 r39803.

5 Contact Information

Our goal is to provide documentation that meets your needs. If you have suggestions for improvements, please email Documentation-Feedback@netiq.com (<mailto:Documentation-Feedback@netiq.com>). We value your input and look forward to hearing from you.

For detailed contact information, see the [Support Contact Information website](http://www.netiq.com/support/process.asp#phone) (<http://www.netiq.com/support/process.asp#phone>).

For general corporate and product information, see the [NetIQ Corporate website](http://www.netiq.com/) (<http://www.netiq.com/>).

For interactive conversations with your peers and NetIQ experts, become an active member of our [community](https://www.netiq.com/communities/) (<https://www.netiq.com/communities/>). The NetIQ online community provides product information, useful links to helpful resources, blogs, and social media channels.

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