

System Requirements for OpenText™ Identity Manager CE 24.4 (v4.10)

OpenText™ recommends the fully tested and certified platforms described in this page. However, customers running on other platforms or with untested configurations will be supported until the point the organization determines that the root cause is the uncertified platform or configuration. Issues that can be reproduced on the certified platforms will be prioritized and fixed according to standard defect-handling policies. For more information about support policies, see [Support Policies](#). For more information about installation or hardware requirements, see the [OpenText™ Identity Manager CE 24.4 \(v4.10\) Install and Upgrade Guide for Linux](#) or [OpenText™ Identity Manager CE 24.4 \(v4.10\) Install and Upgrade Guide for Windows](#).

Choose a category below to learn about the technical specifications.

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Operating Systems for OpenText Identity Manager

Operating System (certified)	Identity Manager Engine (Identity Vault)	Remote Loader	Identity Applications	Identity Reporting	Designer	Sentinel Log Management for Identity Governance and Administration	Validator	Package Deployment Tool
Red Hat 9.4	Yes	Yes	Yes	Yes	Yes			
Red Hat 9.3	Yes	Yes	Yes	Yes	Yes			
Red Hat 9.2	Yes	Yes	Yes	Yes	Yes			
Red Hat 8.10	Yes	Yes	Yes	Yes	Yes			
Red Hat 8.8	Yes	Yes	Yes	Yes	Yes			
SUSE Linux Enterprise Server 15 SP6	Yes	Yes	Yes	Yes	Yes	Yes		
SUSE Linux Enterprise Server 15 SP5	Yes	Yes	Yes	Yes	Yes			
SUSE Linux Enterprise Server 15 SP4	Yes	Yes	Yes	Yes	Yes	Yes		Yes
SUSE Linux Enterprise Server 15 SP3	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Windows Server 2022 (64-bit)	Yes	Yes	Yes	Yes	Yes			Yes
Windows Server 2019 (64-bit)	Yes	Yes	Yes	Yes	Yes			Yes
SUSE Linux Enterprise Desktop 15					Yes			
MacOS Sonoma					Yes			
Windows 11 (Desktop)					Yes			
Windows 10 (Desktop)					Yes		Yes	Yes

** Operating System Hotfixes:* Before installing OpenText Identity Manager, we recommend that you apply the latest operating system patches according to the manufacturer's automated update facility.

* *Operating System (supported)*: Latest versions of service packs for the certified operating systems are supported.

** Lotus Notes Client is only supported on the workstation platforms. A Remote Loader running on Windows 10 (64-bit) is only supported for the Lotus Notes driver integration. In normal OpenText Identity Manager installations, Remote Loader is supported only on server platforms.

NOTE:

- ♦ OpenText Identity Manager components (Identity Vault, Identity Manager engine, Identity Manager drivers and Remote Loader, Designer, Identity Applications, and Identity Reporting) can be deployed as services on Amazon Web Services (AWS) EC2 and Microsoft Azure. For more information, see [Deploying OpenText Identity Manager on AWS EC2](#) in the *OpenText™ Identity Manager CE 24.4 (v4.10) Install and Upgrade Guide for Linux* or [Deploying OpenText Identity Manager on Microsoft Azure](#) in the *OpenText™ Identity Manager CE 24.4 (v4.10) Install and Upgrade Guide for Windows*.
 - ♦ Deployment of Sentinel Log Management is not supported on cloud.
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Virtual Environments

Virtualization System (certified)	Identity Manager Engine (Identity Vault)	Remote Loader	Identity Applications	Identity Reporting	Designer	Sentinel Log Management for Identity Governance and Administration
VMWare ESXi 6.7, 7.0 and later	Yes	Yes	Yes	Yes	Yes	Yes
Hyper-V Server 2012 R2	Yes	Yes	Yes	Yes	Yes	

Virtualization System (supported): OpenText Identity Manager is supported on enterprise-class virtualization systems that provide official support for the operating systems where OpenText products are running. As long as the vendors of the virtualization systems officially support these operating systems, OpenText will support the entire OpenText Identity Manager stack on them.

Hardware and Software Requirements

Category (Minimum Requirements)	Identity Manager (includes Identity Vault)	Remote Loader (all types)	Identity Applications*	Identity Reporting*	Designer	Sentinel Log Management for Identity Governance and Administration
Processor	4 CPU cores	4 CPU cores	4 CPU cores	4 CPU cores	4 CPU cores	4 to 8 CPU cores
Memory	8 GB	8 GB	8 GB	8 GB	8 GB	8 to 16 GB

IMPORTANT: OpenText Identity Manager is certified on ext3, ext4, and XFS file systems on Linux and NTFS on Windows. BTRFS is not supported for Identity Vault.

* The minimum hardware and software requirements for the Identity Applications and Identity Reporting components should also account for the following components: PostgreSQL, Tomcat, OpenText™ One SSO Provider (OSP), and OpenText™ Self Service Password Reset.

OpenText Identity Manager Component Versions

Table 1 OpenText Identity Manager Component Versions

Component	Supported Versions
OpenText eDirectory	24.4 (v9.3) or later NOTE: OpenText Identity Manager 24.4 (v4.10) is only compatible with OpenText eDirectory 24.4 (v9.3) or later.
OpenText Identity Console	24.4 (v1.9)
Identity Manager Engine	4.10
Identity Manager Remote Loader	4.10
Identity Manager Fanout Agent	4.10
Designer for OpenText Identity Manager	24.4 (v4.10)
Identity Applications	24.4 (v4.10)
Single Sign-on	6.7.7
Identity Manager Self-Service Password Reset	4.8.0.1
Identity Manager Identity Reporting	24.4 (v7.4)
Sentinel Log Management for Identity Governance and Administration	8.7.0.0
Analyzer for Identity Manager	4.8.5

IMPORTANT: The Analyzer tool is not included in OpenText Identity Manager 24.4 (v4.10) installer. If Analyzer is already installed, ensure that you update it to version 4.8.5 and use it with OpenText Identity Manager 24.4 (v4.10). For installing and upgrading Analyzer, see [OpenText™ Identity Manager CE 24.4 \(v4.10\) Install and Upgrade Guide for Linux](#) or [OpenText™ Identity Manager CE 24.4 \(v4.10\) Install and Upgrade Guide for Windows](#).

Dependent Component Versions

Table 2 *Dependent Component Versions*

Component	Supported Version
Java	11.76+21-CA NOTE: Designer 24.4 (v4.10) supports Azul Zulu 1.8.0_432.
Apache Tomcat	9.0.95
Apache ActiveMQ	5.18.4
OpenSSL	3.0.15
PostgreSQL	14.14
ZoomDB	1.2.0-0

Databases

Table 3 *Database Versions Supported with OpenText Identity Manager*

Component	Supported Versions	
	Identity Applications	Identity Reporting
PostgreSQL	14.13	14.13
Oracle	♦ 19c ♦ 18c ♦ 21c	♦ 19c ♦ 18c
MS SQL	♦ 2019 ♦ 2017	2017

Web Browsers

This product supports the following browsers with a minimum version of:

- ♦ Google Chrome 131.0.6778.85/86
- ♦ Mozilla Firefox 132.0.2
- ♦ Apple Safari 17.4.1
- ♦ Microsoft Edge 131.0.2903.63

System Requirements for OpenText Identity Manager Drivers

NOTE:

- ♦ All OpenText Identity Manager drivers can run on a 64-bit Remote Loader.
- ♦ OpenText Identity Manager 24.4 (v4.10) no longer supports a 32-bit version of the Remote Loader. As a result, it is incompatible with the Lotus Notes driver for Lotus Domino versions 12.0.1 (32-bit) and earlier, which require a 32-bit Remote Loader. However, you can use Lotus Domino 12.0.2 (64-bit) and later with the Lotus Notes driver on a 64-bit Remote Loader.

Driver	System Requirements	Connected System Version	Supported Installation	Is Certified for TLSv1.3
Driver for Identity Governance	OpenText Identity Manager 24.4 (v4.10)	Identity Gateway Integration Module 1.1.0.0000	Local and remote installation	Yes
Driver for Active Directory	OpenText Identity Manager 24.4 (v4.10)	Active Directory installed on: ♦ Windows Server 2019 (64-bit) ♦ Windows Server 2016 (64-bit)	Local and remote installation	Yes
Bidirectional Driver for eDirectory	♦ OpenText Identity Manager 24.4 (v4.10) ♦ Change-log module 4.0.2 or later (on SLES 12.x and RHEL 7.x)	eDirectory 8.8.8.x, 9.0.x, 9.1.x, 9.2.x	Local installation only Remote installation not supported	Yes
Driver for Azure Active Directory	OpenText Identity Manager 24.4 (v4.10)	Azure Active Directory cloud	Local and remote installation	Yes
Driver for Blackboard	OpenText Identity Manager 24.4 (v4.10)	Blackboard 9 or later	Local and remote installation	
Driver for eDirectory	OpenText Identity Manager 24.4 (v4.10)	eDirectory 8.8.8.x, 9.0.x, 9.1.x, 9.2.x	Local installation only Remote installation not supported	Yes
Driver for Google Apps	OpenText Identity Manager 24.4 (v4.10)	G Suite by Google	Local and remote installation	
Driver for GroupWise 2014	OpenText Identity Manager 24.4 (v4.10)	♦ GroupWise 2014 SP1 or later ♦ GroupWise 18 Server	Local and remote installation	Yes
Driver for Identity Tracking	OpenText Identity Manager 24.4 (v4.10)	Sentinel 8.2 or later	Local and remote installation	
Drivers for JDBC				

Driver	System Requirements	Connected System Version	Supported Installation	Is Certified for TLSv1.3
JDBC Driver	OpenText Identity Manager 24.4 (v4.10)	♦ IBM DB2 Universal Database 11.5 (on Windows platform only) ♦ IBM DB2 Universal Database (UDB) 9.0 or later ♦ Informix Dynamic Server (IDS) 11.0 or later ♦ Microsoft SQL Server 2014, 2016, 2017 and 2022 ♦ MySQL 5.5.x or later and 5.6.x or later or MySQL 8.x ♦ MariaDB 10.2.13 ♦ Oracle 19c, and 21c ♦ PostgreSQL 16.0 or later ♦ Sybase Adaptive Server Enterprise (ASE) 15.0 or later	Local and remote installation	Yes
JDBC Fanout Driver	OpenText Identity Manager 24.4 (v4.10)	♦ Microsoft SQL Server 2014, 2016, 2017 and 2022 ♦ MySQL 5.5.x or later and 5.6.x or later or MySQL 8.x ♦ Oracle 19c and 21c ♦ Sybase Adaptive Server Enterprise (ASE) 15.0 or later	Local and remote installation	Yes

Driver	System Requirements	Connected System Version	Supported Installation	Is Certified for TLSv1.3
Driver for JMS	OpenText Identity Manager 24.4 (v4.10)	♦ JBossMQ v4.2.2 ♦ JBoss Messaging 1.3.0, JBoss Messaging 1.4.6, and Messaging 2.4.0 ♦ IBM WebSphere MQ v8.x and MQ v9.x ♦ SonicMQ v7.x, and Sonic 8.5 ♦ TIBCO EMS v4, v5, and v8.0 NOTE: The driver uses two main specifications of JMS, 1.0.2b and 1.1.	Local and remote installation	Yes
Driver for LDAP	OpenText Identity Manager 24.4 (v4.10)	LDAP v3 compliant LDAP directories	Local and remote installation	Yes
Drivers for Linux and UNIX				
Bidirectional Driver	♦ OpenText Identity Manager 24.4 (v4.10) ♦ Identity Manager 4.8 Integration Module for Mainframes ♦ Identity Manager 4.8 Integration Module for Mainframes	♦ AIX* 6, 7 ♦ CentOS 7, 8 (64-bit) ♦ Debian* N/A ♦ HP-UX* 11.23 (RISC and IA64_32) ♦ Oracle Linux N/A ♦ Red Hat* Linux 7, 8 (64-bit) ♦ Solaris* SPARC* 10, 11 ♦ Solaris x86 10, 11 ♦ SUSE Linux 12, 15 ♦ SUSE zLinux s390x 10, 11 (64-bit)	Local and remote installation	

Driver	System Requirements	Connected System Version	Supported Installation	Is Certified for TLSv1.3
Fan-out Driver	♦ OpenText Identity Manager 24.4 (v4.10) ♦ Identity Manager 4.9 Integration Module for Mainframes ♦ Identity Manager 4.8 Integration Module for Mainframes	♦ AIX* 6, 7 ♦ CentOS 7, 8 (64-bit) ♦ Debian* N/A ♦ HP-UX* 11.23 (IA64_32) ♦ Oracle Linux 6, 7 ♦ Red Hat* Linux 7, 8 (64-bit) ♦ Solaris* SPARC* 10, 11 ♦ Solaris x86 10, 11 ♦ SUSE Linux 12, 15 ♦ SUSE zLinux s390x 11 (64-bit)	Local and remote installation	Yes
Driver for Linux and UNIX Settings	OpenText Identity Manager 24.4 (v4.10)	Same as any other Java-based driver. It does not have a connected system/ Remote Loader.	Local and remote installation	
Driver for Lotus Notes	OpenText Identity Manager 24.4 (v4.10)	Lotus Domino 12.0.2 (64-bit) and later	Local installation not supported Remote installation only	No
Driver for Multi-Domain Active Directory	OpenText Identity Manager 24.4 (v4.10)	Multi-Domain Active Directory on: ♦ Windows Server 2019 (64-bit) ♦ Windows Server 2016 (64-bit)	Local and remote installation	Yes
Driver for Mainframe - Bidirectional Driver	♦ OpenText Identity Manager 24.4 (v4.10) ♦ Identity Manager 4.9 Integration Module for Mainframe ♦ Identity Manager 4.8 Integration Module for Mainframe	♦ z/OS* 2.2, 2.3, 2.4 ♦ RACF* (supported z/OS version) ♦ Top Secret* r15, r16 ♦ ACF/2* r15, r16	Local and remote installation	

Driver	System Requirements	Connected System Version	Supported Installation	Is Certified for TLSv1.3
Driver for Midrange - Bidirectional Driver	♦ OpenText Identity Manager 24.4 (v4.10) ♦ Identity Manager 4.9 Integration Module for Midrange ♦ Identity Manager 4.8 Integration Module for Midrange	♦ V5R4, IBM i 6.1, IBM i 7.1 and later, i5/OS*, OS/400* for Identity Manager 4.6 or later ♦ IBM i 7.1 and later for Identity Manager 4.7 or later ♦ IBM iV7R1 or later	Local and remote installation	
Driver for Oracle E-Business Suite	OpenText Identity Manager 24.4 (v4.10)	Oracle E-Business Suite 12.1.1 and above	Local and remote installation	No
Driver for Office 365	OpenText Identity Manager 24.4 (v4.10)	Office 365 Web Service	Local installation not supported Remote installation only	
Driver for Peoplesoft	OpenText Identity Manager 24.4 (v4.10)	PeopleSoft Application Server with: ♦ PeopleTools 8.17 or later versions in the 8.1x release ♦ PeopleTools 8.20 or later versions in the 8.2x release ♦ PeopleTools 8.41 or later versions in the 8.4x release ♦ PeopleTools 8.50 and later versions in the 8.5x release ♦ PeopleTools 8.6	Local and remote installation	Yes
Driver for Privileged Account Manager	OpenText Identity Manager 24.4 (v4.10)	Privileged Account Manager 3.0 or later	Local and remote installation	
Driver for Remedy Action Request System (ARS)	OpenText Identity Manager 24.4 (v4.10)	♦ Action Request System Server 7.1 or later ♦ Action Request System Server 8.x ♦ Action Request System Server 9.x	Local and remote installation	

Driver	System Requirements	Connected System Version	Supported Installation	Is Certified for TLSv1.3
Driver for REST	OpenText Identity Manager 24.4 (v4.10)	Any RESTful service	Local and remote installation	Yes
Driver for Salesforce.com	OpenText Identity Manager 24.4 (v4.10)	Salesforce.com Web service	Local and remote installation	Yes
Driver for SAP HANA	OpenText Identity Manager 24.4 (v4.10)		Local and remote installation	No
Driver for SAP HR	OpenText Identity Manager 24.4 (v4.10)	SAP HR system	Local and remote installation	No
Driver for SAP Portal	OpenText Identity Manager 24.4 (v4.10)	SAP NetWeaver 7.x	Local and remote installation	No
Driver for SAP User Management	OpenText Identity Manager 24.4 (v4.10)	SAP User Management systems (BASIS or Web Application Server)	Local and remote installation	No
Driver for SAP User Management Fan-Out	OpenText Identity Manager 24.4 (v4.10)	SAP Basic 7.0.0 system or later	Local and remote installation	No
Driver for Scripting	♦ OpenText Identity Manager 24.4 (v4.10) ♦ Windows Server 2016 (all editions) ♦ Windows 10 If you intend to use the 64-bit Scripting Driver, you must install an x64 (not ia64) version of Windows.	♦ AIX* 6.1, 7 ♦ HP-UX* 11.31 (IA64_32, IA64_64) ♦ Mac OS X 10.8, 10.9 (Darwin x86) ♦ Solaris* SPARC* 10, 11 ♦ Solaris x86 10, 11 ♦ SUSE Linux 12, 15 ♦ SUSE zLinux s390x 11 (64-bit) ♦ Red Hat* Linux 7, 8 (32 and 64-bit) ♦ CentOS Linux 7, 8 (32 and 64-bit) ♦ Debian* Linux 6, 7 (32-bit) ♦ Oracle Linux 7, 8 (32 and 64-bit)	Local and remote installation	

Driver	System Requirements	Connected System Version	Supported Installation	Is Certified for TLSv1.3
Driver for ServiceNow	OpenText Identity Manager 24.4 (v4.10)	♦ Paris ♦ Quebec ♦ Rome ♦ San Diego ♦ Tokyo ♦ Utah ♦ Vancouver	Local and remote installation	Yes
Driver for SOAP	OpenText Identity Manager 24.4 (v4.10)	SOAP 1.1 or later	Local and remote installation	Yes
Driver for SharePoint	OpenText Identity Manager 24.4 (v4.10)	♦ SharePoint Server 2013 ♦ SharePoint Server 2016	Local installation not supported. Remote installation only	Yes
Driver for Ellucian Banner	OpenText Identity Manager 24.4 (v4.10)	BEIS (Banner Enterprise Integration Service)	Local and remote installation	
Driver for Workday	OpenText Identity Manager 24.4 (v4.10)	Workday v32.0 and later	Local and remote installation	Yes

NOTE: For more information about system requirements for each driver, see the driver implementation guide at [OpenText Identity Manager driver documentation website \(https://www.netiq.com/documentation/identity-manager-4.10-drivers/\)](https://www.netiq.com/documentation/identity-manager-4.10-drivers/).

Contacting OpenText

For specific product issues, contact OpenText Support at <https://www.microfocus.com/support-and-services/>.

Additional technical information or advice is available from several sources:

- ♦ Product documentation, Knowledge Base articles, and videos: <https://www.microfocus.com/support-and-services/>
- ♦ The OpenText Community pages: <https://www.microfocus.com/communities/>

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